October 2020-September 2021

FY21 Performance Report

@NREL MECHTHERM TWITTER





THE BIG PICTURE

394

Total Posts

>15,420

Post Engagements (likes, clicks, retweets, comments, etc.) 25%

Audience Growth

>1.17M

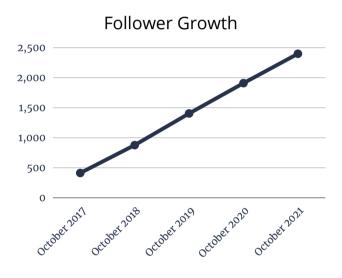
Post Views (aka impressions or reach)

What We Did

LEVERAGE THE NREL MECHTHERM TWITTER ACCOUNT

WHERE WE BEGAN

The @NREL_MechTherm Twitter account launched with 410 followers in October 2017, as the rebranded NREL Buildings sub-account.



WHERE WE ARE NOW

During FY21, this account posted original content 394 times, exceeding our goal of updating our feed at least once per day. Our audience grew 25% to 2,399 followers.

WHAT'S WORKING

Post interactions, or engagements, continued trending upwards, averaging 40 per post. Content featuring technical illustrations and maps are performing well.

We averaged 40 engagements per post in FY21, more than ever before.

WHAT'S NEW

This year, the NREL MechTherm account starting using the Sprout Social tool for improved scheduling and reporting.

WHAT'S AHEAD

Twitter plans to get rid of custom feeds soon, but they continue to push off this change. The company also recently launched Blue, a fee-based monthly subscription offering an improved experience.

ENGAGEMENT TOTALS

2,585

2,262

1,743

Likes

Link clicks

Retweets

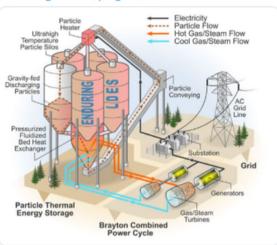
What Worked

TOP POSTS OF FY21



We will need more #energystorage, at lower cost, for longer durations, and at larger capacities than batteries alone can provide in a decarbonized future.

Meet ENDURING, a game-changing new thermal energy storage technology @NREL is prototype testing >>> nrel.gov/news/program/2...

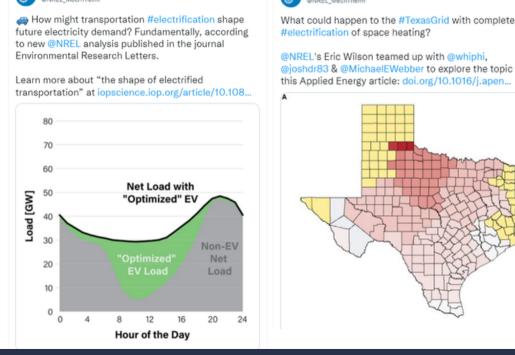


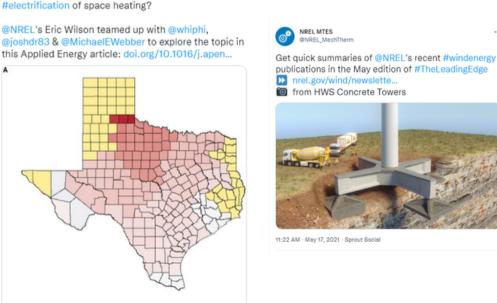
2:57 PM · Sep 1, 2021 · Twitter Web App

NREL MTES

TOP POST 304 engagements 58 link clicks 30 likes

*Fun fact: This is the same image that was used in the top post of FY20!





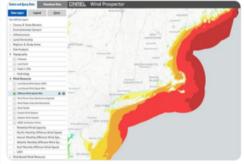
What Worked

MORE TOP POSTS OF FY21





Check out @NREL's new data sets and learn about how this offshore wind data raises the bar for wind prospecting — bit.ly/3fQcaKl



9:45 AM · Apr 12, 2021 · Hootsuite Inc.

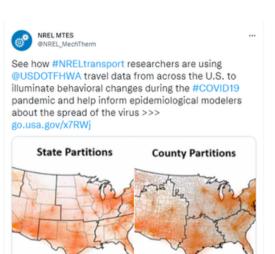


@NREL's Magic 8-Ball Says: "Concentrate and Ask Again."

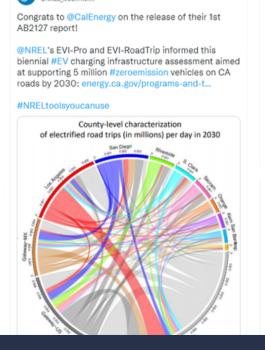
Learn about the hard questions we are asking >>> nrel.gov/news/features/...



242 engagements 30 link clicks 16 likes 187 engagements 30 link clicks 32 likes 178 engagements 18 link clicks 21 likes



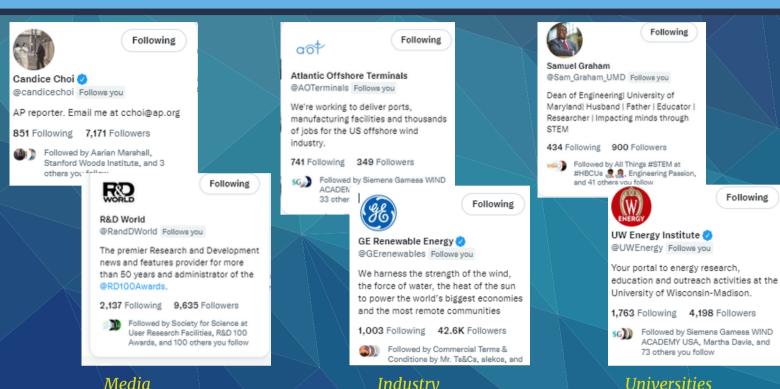




7:25 AM - Nov 13, 2020 - Hootsuite Inc.

Who's Listening

TOP FOLLOWERS



Industry



Following

Following

ACADEMY USA, Martha Davis, and



Followed by Climate Action Campaign, EnergyGrad, and 162 others you

Following

Global Power System Transformatio... @Global_PST Follows you

Rapidly accelerating transitions to advanced low emission power systems in collaboration with power system operators in all regions.

43 Following 388 Followers

Followed by Secretary Jennifer Granholm, Colombia Inteligente, and 23 others you follow



2,458 Following 4,470 Followers

Followed by Chris Hoehne, A Matter

of Degrees, and 59 others you follow